Send & Receive **Faxes by Email**

**With eFax Corporate**
Faxing is as **simple** and **convenient** as using email

1. Open an email message
2. Attach your fax documents
3. Hit send
4. Fax is received
5. Fax becomes PDF or TIFF
6. eFax received as email attachment
Benefits of Cloud Fax

Best of fax:
- Connectivity to fax machines worldwide
- Regulatory compliance
- Keep your fax number
- Delivery confirmation

Best of email:
- No paper, no printing
- No walking or waiting
- No phone or T1 lines
- Connectivity to PCs, laptops, tablets & smart phones
- Connectivity to MFPs
Cloud Fax ROI

Cloud Fax Cost Model

Hardware Costs → $0
Software Costs → $0
Telco Line Charges → $0
Printing Costs → $0
Maintenance Costs → $0
IT Overhead Costs → $0
Storage Costs → $0
Power/Rack Space Costs → $0

Cloud Fax Model – You Pay For

1. Fax numbers
2. Usage
Benefits for ACOEM members

- **Superior Support Program**
  - 24x7x365 Dedicated PSP team (US Based)
  - 24x7 hotline and email direct to escalation team
  - Dedicated support agents assigned to ticket from start to finish
  - Agents are trained on specific trouble types for each company
  - Hourly updates for ongoing issues
  - Escalation summary report provided post-resolution

- **Competitive and Custom Pricing for association members**
  - Hands off implementation
  - Training and workflow integration
  - Redundant security, and disaster recovery
## eFax Corporate Value Checklist

### Compliance
- 3rd Party Certified for Compliance
- Participating in HITRUST CSF
- End-to-end audit trails
- Will Sign BAA

### Security
- Meets HIPAA/HITRUST & NIST Security Guidance
- Faxes in transit encrypted via TLS 1.2
- Faxes in storage encrypted via AES 256-bit
- Encrypted portals with secure logins

### Reliability
- Geographically Diverse N+1 Network
- Datacenters Architected for BC/DR
- Tier III & IV Colocations
- Audited for SSAE-16 Type-2 / SOC-2

### Productivity
- Fax from desktop, online portal or mobile devices
- Fax from multifunction printers
- Fax from applications via API
- Minimal IT management resources